

# HIGH DIGITAL ONE95 PROJECT



## INTRODUCTION

#### **HIGH DIGITAL LIMITED**

A digital solutions provider. They design, build, launch, and manage digital projects.

**ONE95** is an agency based in Shoreditch, London, specialising in Demand Generation for Global B2B Brands. Their mission is to connect B2B companies with B2B buyers, in any country, in any language in the world.

So both the companies are operating hand in hand.

They require an automated platform for the bidding process, since they previously had to manually approve and refuse offers.





# REQUIREMENTS

ZOHO

CRM

Creator

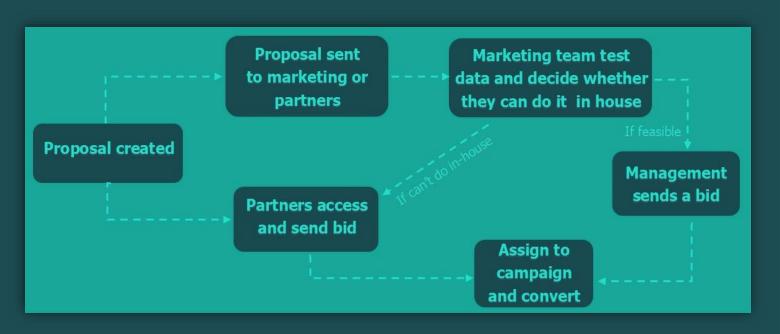
With the integration of *ZOHO CRM* and *ZOHO Creator*, ONE95 demands an automated bidding flow for their Portal.

The entire process revolves around the acceptance and rejection of bids, as well as supporting the team in reaching out to clients once the offer has been approved.

When a client's demands cannot be met in-house, the task must be automated and sent to a partner based on a set of criteria.

So Partner-bid application is integrated with ZOHO CRM & Creator

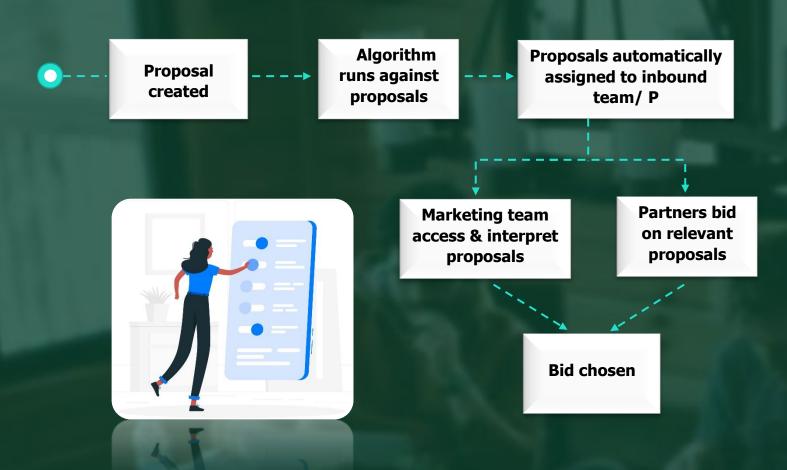
## EARLIER BIDDING FLOW



Earlier management needs to filter the proposals, check the feasiblity and transfer to partners manually. So now they need this process to be automated.



## **DESIRED AND IMPLEMENTED FLOW**



- After a proposal is generated, the smartech database contains conditions that determine which proposals are to be chosen.
- The selection criteria includes Proposal campaign delivery, proposal country, industry, employee size, job functions, etc.
- If criteria got matched then it automatically assigned to inbound partner otherwise they select the outbound partners and partner bid get created.
- It is integrated with partner-bid application and the entire workflow mirrored there as well. ( partners can accept or decline the bid)
- Proposals are also amended in **ZOHO CRM**, and any updates are instantly communicated with partners through email.
- Partner-Bid application is linked to **ZOHO CREATOR**, any changes made in **ZOHO CRM** will also be reflected in **ZOHO CREATOR**.

So this is the precise flow that the customer needs, which we have successfully executed.



**IMPLEMENTATION**..... (Customizations and Integrations)

#### **ZOHO CRM**

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▼         All PartnerBids ▼		Crea	ate PartnerBid + Actions +
Total Records 39136 • Sort By Modified Time (D	esc) Unsort	100 R	Records per page 🔹 + 1 - 100 < 🔸
Filter PartnerBids by	PartnerBid Name All      Proposal	Partner	Email Partne 📰
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System Defined Filters     Touched Records	HD Partner	r	
Untouched Records Record Action	HD Partner	r	
Related Records Action     Latest Email Status	HD Partner	r	
<ul><li>Activities</li><li>Notes</li></ul>	HD Partner	1	
Filter By Fields     Accepted Date	HD Partner	r	
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#### PARTNER BID PORTAL

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Open Bids		Bids Sent Today		Bids Sent This Month		Bids Approved This Month		
All Search:	Open	Sent	Declined	Rejected	Won			
Bid ID 🔶	Brief Number 👙	Campaign Manage	er 🔶 Briefed Do	ate 🔻	Bid Status 🔶	Submitted 🝦	Bid Volume 👙	CPL 🔶
				er 12, 2021 1:24 PM er 11, 2021 10:23 AM	Bid Complete Open	Yes	10	
			September 11, 2021 10:20 AM					
			Septemb	er 11, 2021 10:20 AM	Open	No		
			Septemb	er 11, 2021 10:19 AM	Open	No		
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#### **ZOHO CREATOR**

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Region			Enter your bid cost per lead, volumes and any additional info you think would be useful in the boxes below to be considered for this brief.			
Country			We appreciate your support	and will endeavour to get back to you with		
Industry	All		feedback as quickly as possible!			
Industry Exclusion						
Sub-industry			For any further information around this campaign, please email			
Sizes						
Job Titles				× Decline to Bid		
Job Titles Exclusion						
Job Keywords						
Job Levels	Manager		Partner Name	High Digital Test		
Job Function	IT,Marketing		Currency	GBP		
TAL	No		Bid Cost per Lead			
Suppression List	No					
Leads per Organisation			Bid Lead Volumes			
Languages Accepted	English		Oct live Deve	D		
Questions	0		Set Live Days	Days		
Question Detail						
Technology Install			Bid Channels	Select Bid Channels		
Content Type						

It has been executed effectively and the client is satisfied with all services delivered by UNICLOUD IT SERVICES.

The project's next phase is to set up **ZOHO ANALYTICS** for data tracking and timely reporting and, following that, there is a slew of other modifications and set-ups that will be deployed in the near future.



## **ABOUT UNICLOUD IT SERVICES**

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Was officially launched in the year 2018 on 12th of September.

Unicloud IT Services is a cloud service provider company and ZOHO Advanced Partner. With more than 7 years of professional expertise, Unicloud is committed to provide the dedicated services for the ZOHO products to its clients. Unicloud has high rate of client retention and successful deliveries. We have more than 2000+ customers to whom we have provided the services and been providing the support.

Unicloud has completed 697+ Projects along with more than 2000+ satisfied customers and with a project succession rate of 95% to date and continuously working on more projects from different industries.

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